DARREN WELLS
USER EXPERIENCE DESIGNER

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MISSION STATEMENT

I am passionate about start-to-finish product design, problem solving and fine tuning every detail to make a product the best it can be. I am seeking a role focused on human-centered design and product development in a forward-thinking, tech-based company.

EXPERIENCE

Accenture Federal Services | **Design Experience Senior Analyst**
Mar. 2022 - Present

- Create designs from concept to development ready;
- Conduct and assist in industry standard user research sessions;
- Attend and lead daily stand-up and weekly shareholder meetings;
- Work hand-in-hand with developers and BAs to capture complex design behaviors.

Selected Project Experience

- **Center for Medicare and Medicaid Services**; Sept. 2023 - Present
  - Emphasis on; Modernization of clientele processes, and working within existing system architecture.

- **US Department of Justice**; July 2022 - Sept. 2023
  - Emphasis on; Cross-functional collaboration, and long term holistic design practices.

- **National Institute of Health**; May 2022 - July 2022
  - Emphasis on; User research, user testing, and lo-fi design and prototyping.

- **US Department of Education**; Mar. 2022 - May 2022
  - Emphasis on; Utilizing preset design system components, and onboarding processes.

Noa; Student Project | **Project Manager**
Sept. - Dec. 2019

- Oversaw quantitative and qualitative user research and insight gathering;
- Designed an adaptive user facing AI framework;
- Documented and presented the entire design process.

Basis; Student Project | **Interaction Designer**
Jan. - May 2020

- Designed low to high fidelity wireframes for various screen resolutions;
- Maintained consistent design language throughout;
- Assisted in user research and affinitization of data points and insight gathering.

UPS | **Supervisor**
Oct. 2020 - Dec. 2021

- Lead a team of 15+ people through physically and mentally challenging work;
- Dynamically solved a large diversity of problems as they appeared;
- Lead daily pre-work meetings to sync on key points of the day.

ACHIEVEMENTS

Core 77 Student Award
Noa: Notification Assistant
2020, Strategy & Research

Indigo Design Award
Noa: Notification Assistant
2020, Gold - Mobile & IxD Experience

European Product Design Award
Noa: Notification Assistant
2020, Product UI Design

Red Dot Award
Basis: Family Communication App
2020, Junior Award

EDUCATION

Savannah College of Art and Design
B.F.A. User Experience Design
Class of 2020

TOOLS

DESIGN	ADOBE
Figma	XD
Invision	Photoshop
Sketch	Illustrator
Abstract	InDesign

SKILLS

RESEARCH	DESIGN
Interviews	Ideation
Focus Groups	Wireframing
Survey Development	Interaction Design
Usability Testing	User Flows
Affinitization	Usability Testing